

Welcome to Tiszavirág, Szeged's vibrant university and cultural center, in the Southern Great Plain. Thanks to its geographical location, Szeged has grown into a truly multicultural hub. At Tiszavirág, we put particular emphasis on providing the highest level of service to our guests. Whether you are in Szeged for business or leisure, every member of our staff is at your service to ensure your comfort. If you have any questions or requests, please feel free to contact us so we can make your stay even more memorable. We are happy to accommodate special requests, such as car washing, hairdressing, dental care, cosmetics, massage, cinema, guided tours, private clinic appointments, theater tickets, or childcare.

## **GUEST INFORMATION**

### **ATM, BANK, CASH MACHINE**

There are several banks and ATMs near Tiszavirág, including CIB Bank, FHB Bank, MBH Bank, K&H Bank and OTP Bank.

### **PRICES**

Rooms: from 150 EUR

Extra bed: 50 EUR/night

The price does not include city tax, which is 800 HUF/person/night for our guests above the age of 18.

### **CHECK-IN**

Rooms are available after 14:00 on the day of arrival. Early check-in is available upon request, depending on availability and accommodation confirmation.

### **CHECK-OUT**

Rooms should be vacated by 11:00 on the day of departure.

### **LUGGAGE STORAGE AND DELIVERY**

If you would like to use our luggage storage service, please inform our reception staff. We provide luggage storage in a lockable room. At the guest's request, the staff can deliver the guest's luggage to their room upon arrival or take it from the room upon departure.

### **SMOKING**

Smoking and the use of e-cigarettes are strictly prohibited in the rooms and indoor areas of Tiszavirág! The rooms are equipped with smoke detectors; in the event of activation, a damage fee will be charged. If you still wish to smoke, please use the designated smoking area on our terrace.

### **WAKE-UP CALL**

If you wish to use a wake-up call service, please inform the reception, and our staff will be happy to assist you.

### **ELECTRICITY**

The electrical current is 220V/50Hz.

### **RESTAURANT & BAR & CAFÉ**

The menu features both Hungarian and international dishes with seasonal ingredients. Carefully selected wines and drinks perfectly complement a pleasant lunch or dinner. Information about the menu and drink list can be found at the following website: <http://tiszaviragszeged.hu/>

#### **Restaurant Opening Hours:**

Tuesday – Saturday: 18:00 – 22:00

Sunday – Monday: closed

**We provide a 10% discount on restaurant consumption for our guests. Please contact the reception regarding table reservations.**

**Bar Opening Hours:**

Tuesday – Saturday: 17:00 – 22:00

Sunday – Monday: closed

**Café Opening Hours:**

Sunday – Monday: 7:00-15:00

Tuesday – Saturday: 7:00-18:00

**Dear Guest, the included breakfast is available from 07:00 AM – 10:00 AM. Please make sure to arrive on time!**

The café, located in the former hat shop, welcomes both locals and guests early in the morning. You can start your day with our in-house roasted coffee, freshly made sandwiches, and classic breakfast dishes.

**Our weekly lunch menu is available from Monday to Sunday, between 12:00 and 15:00, along with an à la carte bistro menu. You can also choose from a selection of main courses on our café's menu.**

**PAYMENT METHOD**

In Tiszavirág, you can pay with cash (HUF) and by credit card (Mastercard, Visa, SZÉP card).

**BATHROOM AMENITIES**

Bathroom toiletries are made from organic ingredients. Each bathroom is equipped with a hairdryer, bathrobe, towels, slippers, and a mirror. For additional hygiene products, please contact our reception staff.

**MEDICINE**

Basic medicines and a thermometer are available upon request. For assistance, please contact our reception staff.

**PETS**

Pets are not allowed on the premises (in any service area).

**INTERNET**

Wireless internet is available throughout Tiszavirág, with a WIFI code accessible at the reception and in the rooms.

**KEY**

Please leave your room key at the reception when you leave.

**AIR CONDITIONING**

An air conditioning system ensures fresh air and a comfortable temperature in the rooms. If you wish to adjust the temperature, you can do so using the control unit located in the rooms.

**CANCELLATION POLICY**

Cancellations can be made without a penalty up to 48 hours before arrival; otherwise, the total amount of the reservation will be charged.

**MINIBAR**

All rooms are equipped with a minibar. Please settle the minibar bill upon departure.

**PARKING**

Parking is available on Hajnóczy Street for a fee on weekdays, and free on weekends and holidays. Additional parking spaces are available for our guests in the underground garage on Bolyai János Street, 200 meters from Tiszavirág, which is free of charge. For more information, please contact the reception.

Address: Bolyai János Street 14.

**PROGRAMS**

For more information on cultural and leisure programs, please feel free to contact our reception staff.

## RECEPTION

Our 24-hour reception service ensures our guests' comfort and tranquility.

## PRIVATE ROOM

Tiszavirág has a private room that can accommodate up to 35 people. Our staff is happy to assist with organizing various events, receptions, business breakfasts, and family or friend gatherings. In addition to the necessary technical equipment, we can also serve coffee, tea, soft drinks, mineral water, sweet and savory pastries upon request.

## SPA

On the basement level, guests can relax and recharge in a traditional Finnish sauna, steam cabin, salt room, and tepidarium. The listed wellness services are included in the room rate.

### Opening Hours:

Every day: 7:00 – 22:00

## SAFE

Each room has a safe. Before using it, please carefully read the user manual located next to the safe. We are not responsible for items left outside the safe, so please use this service to secure your valuables.

## ROOMS

The following room types are available at Tiszavirág:

**Standard Double Room** – Our double rooms have one double bed for two people, with a bathroom equipped with a shower or bathtub for comfort. An extra bed is available upon request. Several rooms can also be interconnected.

**Suite** – The suite features a double bed, shower, a freestanding bathtub, a pull-out sofa, and a sitting area. It can accommodate a maximum of 2+2 people.

**Accessible Room** – The house also has a special room for people with reduced mobility, with an accessible bathroom. The room is easily accessible by elevator.

## HOUSEKEEPING

Rooms are cleaned daily upon request. If you wish to reuse your towel (and protect our environment), please hang it on the bathroom rack. Towels are changed every three days or more frequently upon guest request. Bed linen is changed twice a week, or more often upon request.

## PHONE

The phones in the rooms cannot be used to make external calls. External calls can be made from the reception if required.

Reception extension: 0

## TELEVISION

Each room has an 81 cm flat-screen television with Hungarian and international channels. Radio broadcasts are also available on the televisions.

## LAUNDRY

For laundry services, please consult our reception staff. The service is available from Monday to Saturday.

## AVAILABLE UPON REQUEST AT THE RECEPTION

- Iron and ironing board
- Umbrella
- Additional hygiene products
- Pillow and blanket
- Sewing kit
- Shoe care tools